

Sober Living Network – San Diego

GRIEVANCE POLICIES

SOBER HOUSING GUESTS HAVE THE RIGHT TO FILE A WRITTEN GRIEVANCE WITH THE SOBER LIVING NETWORK IF THEY HAVE A LIGITIMATE ISSUE:

1. IF THE GRIEVANCE IS WITH ANOTHER GUEST IN YOUR HOUSE, THE GRIEVANCE MUST BE IN WRITING AND GIVEN TO THE HEAD OF HOUSE.
2. IF THE GRIEVANCE IS WITH THE HEAD OF HOUSE, THE WRITTEN GRIEVANCE MUST BE GIVEN TO THE OWNER.
3. IF THE GRIEVANCE IS WITH THE OWNER OF THE HOUSE, OR YOU FEEL YOUR WRITTEN GRIEVANCE HAS BEEN IGNORED BY THE HEAD OF HOUSE AND / OR THE OWNER OF THE HOUSE YOU MAY FILE A WRITTEN GRIEVANCE WITH THE SOBER LIVING NETWORK.

WHEN THE SOBER LIVING NETWORK RECIEVES THE GRIEVANCE, THEY WILL ASSIGN IT TO THE FIELD ORGANIZER AND THEN THE STANDARDS & ETHICS COMMITTEE IF NECESSARY. THEY WILL THEN INVESTIGATE THE COMPLAINT AS FOLLOWS:

1. MAKE CONTACT WITH BOTH PARTYS INVOLVED AND INTERVIEW THEM SEPERATELY.
2. BRING THEIR FINDINGS TO THE SOBER LIVING NETWORK BOARD MEETING WITH RECOMMENDATIONS FOR ACTION TO BE TAKEN IF ANY.
3. THE NETWORK BOARD WILL TAKE A MEMBER VOTE ON ACTION TO BE TAKEN IF ANY. WRITTEN COMPLAINTS CAN BE SUBMITTED TO: slnmessages@gmail.com