



# Riverside County Sober Living Coalition

## GRIEVANCE POLICY

### SOBER LIVING RESIDENTS

The following statements will be posted in a location where it is clearly visible to all residents at all times.

This grievance policy exists for all residents of sober livings approved by the Sober Living Coalition. The Sober Living Coalition has no authority or right to address grievances on nonmember homes.

Sober living residents are ***always*** encouraged to settle any grievance with a house manager or home owner prior to submitting a grievance to the Coalition.

Sober living residents living in Riverside County have the right to file a ***written grievance*** with the Sober Living Coalition if they have a legitimate issue. Send the grievance to:

scottybrown@gmail.com

Or through the web: [www.soberhousing.net](http://www.soberhousing.net) → Contact Us → Fill in required fields

**Grievances must be from the resident and include a verifiable contact phone number. Grievances must be put in writing for verification and documentation purposes.**

**If this does not resolve the grievance then either he or she has the right to contact the Sober Living Network at (310) 396-5270 or [slnetwork@earthlink.net](mailto:slnetwork@earthlink.net).**

### SOBER LIVING HOUSES

Sober living coalition applicants are informed of the following appeal statement.

**Each sober living home that submits an application for coalition membership has the right to have its application processed in a fair manner. In the event an applicant is not approved, the home has the right to receive a statement listing the reasons for denial. After receiving and reviewing the reasons for denial, the home has the right to appeal to the Sober Living Coalition Board of Directors.**