



San Bernardino Sober Living Coalition

P.O. Box 1040 S. Mt Vernon Ste. G
Colton, Ca. 92392
(909) 322-2243 Email: gabenyl@yahoo.com

GRIEVANCE POLICY

October 2017

SOBER LIVING RESIDENTS

The following statements will be posted in a conspicuous location near the Sober Living Coalition Membership Certificate in each sober living home.

This grievance policy exists for all residents of sober livings approved and accredited by the Sober Living Coalition. The Sober Living Coalition has no authority or right to address grievances from homes not currently members of the Coalition.

Sober living residents are *always* encouraged to settle any grievance with a house manager or home owner prior to submitting a grievance to the Coalition.

Sober living residents living in San Bernardino County have the right to file a *written grievance* with the Sober Living Coalition if they have a legitimate issue. Send the grievance to:

San Bernardino County Sober Living Coalition
.O. Box 1040 S. Mt Vernon Ste. G
Colton, Ca. 92392
Email: gabenyl@yahoo.com

Or through the web: www.soberhousing.net → Contact Us → Fill in required fields

Grievances must be from a current resident and include a verifiable contact phone number. Phone calls will not be addressed as a formal grievance; however, if a resident wishes to contact the field office by phone they can call (909) 322-2243.

If this does not resolve the grievance then either he or she has the right to contact the Sober Living Network at (310) 396-5270 or slnetwork@earthlink.net.

SOBER LIVING HOUSES

Sober living coalition applicants are informed of the following appeal statement.

Each sober living home that submits an application for coalition membership has the right to have its application processed in a fair manner. In the event an applicant is not approved, the home has the right to receive a statement listing the reasons for denial. After receiving and reviewing the reasons for denial, the home has the right to appeal to the Sober Living Coalition Board of Directors.