

# **Riverside County Sober Living Coalition**

## **GRIEVANCE POLICIES**

SOBER LIVING GUESTS HAVE THE RIGHT TO FILE A WRITTEN GRIEVANCE WITH THE RIVERSIDE COUNTY SOBER LIVING COALITION IF THEY HAVE A LIGITIMATE ISSUE:

- 1) IF THE GRIEVANCE IS WITH ANOTHER GUEST IN YOUR HOUSE, THE GRIEVANCE MUST BE IN WRITING AND GIVEN TO THE HEAD OF HOUSE.
- 2) IF THE GRIEVANCE IS WITH THE HEAD OF HOUSE, THE WRITTEN GRIEVANCE MUST BE GIVEN TO THE OWNER.
- 3) IF THE GRIEVANCE IS WITH THE OWNER OF THE HOUSE, OR YOU FEEL YOUR WRITTEN GRIEVANCE HAS BEEN IGNORED BY THE HEAD OF HOUSE AND / OR THE OWNER OF THE HOUSE YOU MAY FILE A WRITTEN GRIEVANCE WITH THE SOBER LIVING COALITION.

WHEN THE SOBER LIVING COALITION RECIEVES THE GRIEVANCE, THEY WILL ASSIGN IT TO THE FIELD ORGANIZER AND THEN THE STANDARDS & ETHICS COMMITTEE IF NECESSARY. THEY WILL THEN INVESTIGATE THE COMPLAINT AS FOLLOWS:

- 1) MAKE CONTACT WITH BOTH PARTYS INVOLVED AND INTERVIEW THEM SEPERATELY.
- 2) BRING THEIR FINDINGS TO THE NEXT SOBER LIVING COALITION MEETING AND RECOMMENDATIONS FOR ACTION TO BE TAKEN IF ANY.
- 3) THE COALITION WILL TAKE A MEMBER VOTE ON ACTION TO BE TAKEN IF ANY.

WRITTEN COMPLAINTS CAN BE SUBMITTED TO [candy@stoutsigns.com](mailto:candy@stoutsigns.com)  
THE SOBER LIVING NETWORK CAN BE CONTACTED: [www.soberhousing.net](http://www.soberhousing.net)